



LICENSING PANEL

11 OCTOBER 2018

SUPPLEMENTARY PAPERS

TO: ALL MEMBERS OF THE LICENSING PANEL

The following papers have been added to the agenda for the above meeting.

These were not available for publication with the rest of the agenda.

Gill Vickers
Executive Director: Delivery

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4. REVIEW OF STREET TRADING CONSENT FOR A&A PLUS, BULL LANE, BRACKNELL	3 - 14

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Lizzie Rich

Subject: FW: Kebab van bull

-----Original Message-----

From: [REDACTED]

Sent: 08 October 2018 13:14

To: Charlie Fletcher

Subject: Kebab van bull

Afternoon charlie,

Emailing regarding a and a kebab van on bull lane, I'm quite shocked at the complaint you have received regarding antisocial behaviour, greasy food odour, and high noise level. This is the best kebab van around run by people with a heart of gold always willing to help others at the best of their ability. There is no such thing as antisocial behaviour, high noise level and as for the odour it definitely is not greasy it smells amazing and can only be smelt when you are basically at the van. Be such a shame to lose these guys they have also done great things to help charity and others I feel they deserve a chance just like everyone else.

Kindest regards

[REDACTED]

Lizzie Rich

From: [REDACTED]
Sent: 06 October 2018 19:17
To: Charlie Fletcher
Subject: kebab van

hi,

I was scrolling through my Facebook and saw a post about a kebab van potentially closing down due to ONE complaint. c'mon there's much worse things going on around Bracknell than a kebab van that may smell a little. At the end of the day, this van is here to provide money for their families, and it would be disgusting if you guys got rid of it just for one moany idiot.

thanks

[REDACTED]

Lizzie Rich

From: [REDACTED]
Sent: 06 October 2018 16:16
To: Charlie Fletcher
Subject: A and a kebab van

Hello

I am emailing because I am disappointed to here that A and A kebab van bull lane is under threat to close. I am a family of 6 from [REDACTED] binfield and i only go here because I feel safe while waiting for my kebab unlike other kebab vans in pub car parks with drunks and roudy people around. The people who own this van are very friendly and family people it's never noisy when I use this van. The van is not noisy and there is not any smell.

When i was there last they were serving the police who love there kebabs from there. Everyone talks to each other while waiting for there order and it's friendly.

[REDACTED]

Sent from my Samsung Galaxy smartphone.

Lizzie Rich

From: [REDACTED]
Sent: 06 October 2018 19:11
To: Charlie Fletcher
Subject: A and A kebab van

Mr fletcher

Just a quick email to say that as a priestwood resident for 51 years I can state that this street vendor is no problem situated where it is

The bloke uses a very quiet generator I pass this van every evening on my way out or home there's no anti social behaviour to my knowledge and certainly no smell

This local business owner works hard to support his family and and integrate with his customers he fully deserves your support

Other street vendors have their own power supply put on, let his get this installed !

Great van great bloke shame if he had to close !

Thanks

[REDACTED]

Lizzie Rich

From: [REDACTED]
Sent: 07 October 2018 00:33
To: Charlie Fletcher
Subject: A and a plus kebab, bill lane

We are writing to show support of this business and urge you not to revoke their licence. They are a friendly, local family run business which should not suffer due to one complaint. They are not only interested in making money but hold fundraising events too. We do not have any kebab vans around our area so was very pleased when they opened. They sell affordable, good quality items and are excellent with the kids. The staff always take time to talk to us and our children and give them a free lolly. This company would never breach their licenced opening hours and we only live round the corner and have never heard or witnessed any anti social behaviour. It would be a great shame to lose a genuinely lovely business just because of one person.

Kind regards

[REDACTED])

Sent from my iPhone

Lizzie Rich

From: [REDACTED]
Sent: 07 October 2018 18:11
To: Charlie Fletcher
Subject: A and A plus kebabs

The people who own this business are so lovely, they are just trying to earn a living for their families and we support them staying open! Since we've moved here to bracknell a year ago we walk past every time we go to the town centre always lovely and welcoming! I have never seen it open later than 11pm!!

Please allow them to keep their pitch and licence!

Sincerely

[REDACTED]
[REDACTED]
[REDACTED]

Lizzie Rich

From: [REDACTED]
Sent: 06 October 2018 19:20
To: Charlie Fletcher
Subject: A&a plus kebab van bull lane

Hi Charlie.
Please consider my email.
I'm a local resident and use the burger Van

I'm writing to you to say I am regular customer to this burger van. The van is situated in a place where it's out of the way. The person who has complained would not be able to hear the fridge door open...I also would be up set if this van goes they are best at providing nice food. We will not like if they go. We are regular customers and have built a good enough relationship with the owner. Food is at the highest quality and price value is just right. Portion is sizes are worth the price. No other burger service is good as A@A. This burger van owner is a person who is a people person. We don't want them to be removed. Location is best for us. They are well presented. Not noisy by any means. I am always go past it at times when I go on my walks I don't feel this compliant should be taken into account. It should be dismissed.

Thanks
[REDACTED]
Priestwood Residents

Lizzie Rich

From: [REDACTED]
Sent: 08 October 2018 12:24
To: Charlie Fletcher
Subject: AandA Plus Kebab van

Hello,

I am writing to you as I have heard that the AandA Plus kebab van on Bull Lane are being threatened with an investigation that may result in having their licence revoked. I understand this is on the basis on 1 complaint. I find it quite shocking that there should even be a formal investigation for one complaint when someone from the council could easily visit the site to check the facts, a much more cost effective option surely?

I have been using this kebab van for a few months now - I find them quiet, the noise level is low and if there is a queue, people are just quietly waiting in line. This is very different from the one I used to use on Market Street who catch the rowdy pub trade around closing time - I have changed to AandA Plus as I have felt quite intimidated on occasions as a lone female standing at the van in market street, and AandA are in a much safer location. AandA Plus do not operate past 11 o'clock in the evening, which seems awfully early to me and caught me out at first when I went along assuming they would be open past this time.

I do hope that sense prevails - I believe they have been there for some time and now are threatened with their livelihood due to the opinion of one resident. Even if there were noise, surely the noise abatement rules only kick in at 11pm after they have closed? I cannot see any justification for the complaint about noise - it is not something I or my husband have experienced at any time, and we are now regular customers. Perhaps these residents expect free or discounted kebabs and are complaining as they don't get them!!!!

Kind regards,

[REDACTED]

Lizzie Rich

From: [REDACTED]
Sent: 06 October 2018 12:15
To: Charlie Fletcher
Subject: Complaint

Hi I'm [REDACTED] I would like to make a complaint about aanda plus kebab van being revoked they are lovely people and do anything to help the community I had a friend back last year passed away from cancer they raised money for he's family to pay some of he funeral it's not just there business they love they love to make people happy and would do anything to change these complaints against them can I make a partition asking people in the area where aanda plus kebab van pitch what we can do to keep the people living in there homes happy like pitch up aanda bit further down the road and all there ideas I'll take pictures of and feed it back through this email everyone will be devastated to see them leave think of the community instead of the couple of complaints

Your sincerely

[REDACTED]

Sent from my iPhone

-----Original Message-----

From: [REDACTED]
Sent: 08 October 2018 13:03
To: Charlie Fletcher
Subject: A&a plus

Good afternoon Charlie,

I'm emailing regarding a&a plus kebab van on bull lane.

This is a small family run business as you well know they are lovely friendly people who provide the best kebabs for miles. I'm a regular user of this van and I have never witnessed antisocial behaviour there ever! They work very fast in order to keep queue and noise levels down they also offer delivery service. As for the generator it is very very quiet you can just about hear it while waiting for your kebab to cook. Also out of the kindness of their hearts they have done a lot of voluntary/charity nights in order to help others. Would be such a shame to let a small minority ruin some else's hard work which they enjoy in order to provide for their family .

Kindest regards
[REDACTED]

Lizzie Rich

Subject: FW: A+A plus kebab licence renewal LI/17/00453/STTRAD

From: [REDACTED]
Sent: 08 October 2018 16:30
To: Customer Services
Subject: A and A plus kebab licence renewal.

Please dont revoke there licence. They helped raise money for a family in bullbrook. There 22 year old son [REDACTED] lost his life to a brain tumor last november. A and A plus kebab donated all of one nights earnings to help support [REDACTED] family. Community spirit should not be punished.

Thank you

[REDACTED]

Sent from Samsung Mobile on O2

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